

PUBLIC LIBRARIES AND THE INTERNET 2009: STUDY RESULTS AND FINDINGS

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Charles R. McClure

Charles R. McClure, Ph.D., is the Francis Eppes Professor of Information Studies and Director of the Information Institute at Florida State University. Prior to his current position, he was a distinguished professor at the School of Information Studies, Syracuse University. McClure is the founder and, with John Carlo Bertot, has conducted the U.S. survey of public libraries and the Internet since 1994. He has written extensively on topics related to the planning and evaluation of information services, digital libraries, federal information policy, public library technology planning and assessment, and information resources management. Most recently, he co-authored *Public Libraries and Internet Service Roles: Measuring and Maximizing Internet Services* (ALA, 2008). www.ii.fsu.edu/~cmclure and <http://www.ii.fsu.edu/>.

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Susan Thomas

Susan Thomas has a Master's in Library Science and has twenty years of work experience with Florida State University. At the Information Use Management and Policy Institute she has been responsible for development and submission of research proposals, management of Institute contracts and budgets, coordination of research projects, and management of project deadlines, deliverables and invoicing. She has taken a leading role in the planning, preparation and processes of the Public Libraries and Internet survey mail out, and responding to and tracking of questions via phone and email. She also assists with report compilation and editing.

Carla B. Wright

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