



**Project Title:** Review and Evaluation of Selected Florida State Library Pilot Projects – Phase 2  
**Investigator(s):** Dr. Charles R. McClure and Dr. John C. Bertot  
**Funding Agency:** State Library and Archives of Florida  
**Award Dates:** August 2003 – October 2003  
**Award Amount:** \$24,900

In May 2003, the Florida State Library contracted with the Information Use Management and Policy Institute to develop assessment criteria that can be used to evaluate the six key technology components of the Florida Electronic Library (FEL). The Institute will develop a preliminary evaluation plan for the FEL that will include evaluation methods, metrics, and a timeline. The intent of the evaluation plan is to provide a practical and useful means for assessing the FEL and to assist the FEL staff and others in evaluating the overall quality of the electronic library in order to continuously improve its services and resources.

The intent of the FEL service is to provide statewide access and resource sharing of electronic resources and services to all residents of the state of Florida. Access to the service is provided by way of a Web-based interface (portal) capable of retrieving information from multiple sources using a single search engine and a single query. The FEL service consists of these six primary components:

- 1) Statewide licensed databases;
- 2) Portal;
- 3) Virtual union catalog;
- 4) Statewide interlibrary loan service;
- 5) Local digital content; and
- 6) “Real-time” virtual reference capabilities.

Development of the FEL service is targeted to continue through the end of 2004. The six components of the FEL are currently under development.