

LAUREN MANDEL

INFORMATION USE MANAGEMENT & POLICY INSTITUTE
COLLEGE OF COMMUNICATION & INFORMATION • SCHOOL OF LIBRARY & INFORMATION SERVICES
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Education

**Florida State University, College of Communication & Information,
School of Library & Information Studies**

Doctoral candidate; Chair: Melissa Gross, PhD

*Tallahassee, FL
August 2007 - present*

Simmons College

MS in Library & Information Science with Archives Management Concentration

*Boston, MA
January 2005*

Vassar College

Bachelors of Arts in History

*Poughkeepsie, NY
May 2001*

Research interests

Library facility evaluation, wayfinding, public libraries, use of GIS in LIS, library as place

Academic employment

Information Use Management & Policy Institute

Research Coordinator

Assist Director and Assistant Director to coordinate various Information Institute research projects, including serving as lead researcher on projects, handling Human Subjects submissions, and organizing proposal and report writing.

*Tallahassee, FL
May 2009 - present*

Graduate Research Associate

Research and help write grant proposals in such areas as E-Government and Health Informatics.

January 2009 - May 2009

Florida State University College of Information

Lead Instructor

Information Science for Information Professionals

Incorporated lessons learned from first term leading this course to improve planning and deliverance of lectures, facilitation of class discussions, and assessment of students' work during second term.

Fall 2008, Spring 2008

Tallahassee, FL

Graduate Teaching Assistant

Planning, Evaluation, and Financial Management

Supported an online Master's level course; maintained the course Blackboard site; developed quizzes; assisted students and assessed their work.

Summer 2008

Graduate Teaching Assistant

Information Science for Information Professionals

Supported face-to-face undergraduate course through communications with and assessment of students.

Fall 2007

Professional Employment

City of Hialeah Public Libraries

Hialeah, FL

Librarian II/Reference and Children's Services Supervisor December 2006 – August 2007

Oversaw adults' and children's reference staff and services – library instruction, programming, and readers' advisory; coordinated and implemented young adult programming; analyzed and reported annual library statistics; participated in collection development and library committees; researched and implemented library practices and policies.

Librarian I/Circulation Supervisor

May 2005 – December 2006

Supervised Circulation operations and staff; provided reference services to library patrons; compiled monthly Circulation statistics and annual library statistics; participated in collection development; organized a system-wide inventory in the summer of 2006.

Miami Dade College, Hialeah Campus Library

Hialeah, FL

Part-time Reference Librarian

September 2006 – April 2007

Provided reference services to college students and faculty; taught bibliographic instruction workshops; participated in collection development.

The Bostonian Society

Boston, MA

Library Assistant

May 2004 – May 2005

Answered reference inquiries; facilitated researchers' visits to the library; managed photograph orders; processed manuscript collections; tabulated monthly statistical report.

Simmons College, Beatley Library

Boston, MA

Student Assistant

June 2004 – August 2004

Staffed the circulation desk at an academic library; responded to patron inquiries.

The Supreme Judicial Court Archives

Boston, MA

Archives Intern

February 2004 – May 2004

Processed a 3.5 cu. ft. collection and produced a finding aid; conducted research in court records; answered reference questions; reorganized police docket books.

Publications

Articles

Mandel, L. H. (in press). Toward an understanding of library patron wayfinding: Observing patrons' entry routes in a public library. *Library and Information Science Research*.

Mandel, L. H., McClure, C. R., Brobst, J., & Lanz, E. C. (in press). Helping libraries prepare for the storm with web portal technology. *Bulletin of the American Society for Information Science and Technology*.

Mandel, L. H. (2010). Geographic information systems: A tool for displaying in-library use data. *Information Technology and Libraries*, 29(1), 46-51.

McClure, C. R., Ryan, J., **Mandel, L. H.**, Brobst, J., Hinnant, C. C., Andrade, J., & Snead, J. T. (2009). Hurricane preparedness and response for Florida public libraries: Best practices and strategies, *Florida Libraries*, 52(1), 4-7.

Mandel, L. H., & Thorup, S. (2007). How do you manage?: Weed killer. *Library Journal*, 132(6), 58-59.

Mandel, L. H. (2007). Promoting arts education in libraries. *Public Libraries*, 46(6), 59-61.

Book chapters

Mandel, L. H., McClure, C. R., & Bishop, B. W. (in press). Assessing Florida public library broadband for E-government and emergency/ disaster management services. In J.C. Bertot, C. R. McClure, & P. T. Jaeger, *Public libraries and the Internet: Roles, perspectives, and implications*. Santa Barbara, CA: Libraries Unlimited.

McClure, C. R., Ryan, J., **Mandel, L. H.**, Brobst, J., Hinnant, C. C., & Snead, J. T. (in press). Public libraries in hurricane preparedness and response. In J.C. Bertot, C. R. McClure, & P. T. Jaeger, *Public libraries and the Internet: Roles, perspectives, and implications*. Santa Barbara, CA: Libraries Unlimited.

Research Reports

McClure, C. R., Brobst, J., Ryan, J., **Mandel, L. H.**, & Snead, J. T. (2009). *Hurricane/disaster preparedness and response by utilizing Florida public libraries: Fourth quarter activities*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

McClure, C. R., Ryan, J., **Mandel, L. H.**, Snead, J. T., & Bishop, B. W. (2009). *Needs assessment of Florida public library E-government and emergency/disaster management broadband services*. Tallahassee, FL: Information Use Management & Policy Institute, College of Communication & Information, Florida State University.

Gibson, A. N., Bertot, J. C., McClure, C. R., **Mandel, L.**, & Snead, J. T. (2008). *Florida public libraries and E-government: Services, issues, and recommendations*. Tallahassee, FL: Information Use Management & Policy Institute, College of Information, Florida State University.

Conference Papers

Hinnant, C. C., McClure, C. R., **Mandel, L. H.**, & Alemanne, N. D. (2010, February). *Broadband deployment as technological innovation: Planning and evaluation issues and strategies*. Juried paper presented at the iConference, Champaign, IL.

Presentations

Mandel, L. H., Goldsmith, A., & Landbeck C. (2010, January). *Service in professional organizations*. Invited panel presentation at Florida State University College of Communication & Information, School of Library & Information Studies Research and Teaching Proseminar, Tallahassee, FL.

McClure, C. R., & **Mandel, L. H.** (2010, January). *Florida broadband needs assessment: Implications for U.S. information policy*. Invited panel presentation at the Association for Library and Information Science Education, Boston, MA.

Mandel, L. H. (2009, October). *Hurricane preparedness and response*. Invited presentation at OCLC-sponsored WebJunction webinar, Online.

Bengford, T., **Mandel, L. H.**, & Quinn, M. (2008, August). *Experienced TA panel: What I wish I had known before I started teaching*. Invited member of panel presentation at Florida State University's Fall Program for Instructional Excellence (PIE) Teaching Conference, Tallahassee, FL.

Posters

Mandel, L. H. (2010, February). *Wayfinding in the labyrinthine library: A mixed methods study investigating public library user wayfinding behavior*. Poster presented at the iConference, Champaign, IL.

Mandel, L. H., & Weimer, Katherine H. (2010, January). *Necessary skills for map and GIS librarians: Job descriptions for inform LIS curriculum*. Poster presented at the Association for Library and Information Science Education, Boston, MA.

Mon, Lorri M., & **Mandel, L. H.** (2010, January). *Temporal cycles in virtual questioning*. Poster presented at the Association for Library and Information Science Education, Boston, MA.

Mandel, L. H. (2009, January). *Toward an understanding of library patron wayfinding: Observing patrons' entry routes in a public library*. Poster presented at the Association for Library and Information Science Education, Denver, CO.

Scholarships & Awards

iConference Doctoral Student Colloquium Participant	2010
Florida State University College Teaching Fellow	2007 - 2008
Sunshine State Library Leadership Institute Graduate	2007
Vassar College Ford Scholar	2000

Professional & Student Service

ALISE, Doctoral SIG	
Co-convenor	2009 - 2010

ASIS&T	
Annual Conference Paper Reviewer	2009

FSU College of Information Doctoral Program Team	Tallahassee, FL
Graduate Student Representative	2008 - 2009

FSU Program for Instructional Excellence	Tallahassee, FL
College of Information PIE Associate	2008 - 2009

FSU Congress of Graduate Students

College of Information Representative; Judiciary Committee Member

Tallahassee, FL

2008 - 2009

ALA, New Members Round Table Resume Review Service

Resume reviewer

Fall 2006 - present

Vassar College *Miscellany News*

Layout Editor

Poughkeepsie, NY

1998, 2000

Vassar College Food Committee

Chair

Poughkeepsie, NY

2000 - 2001

Vassar College Founder's Day Committee

Co-Chair

Poughkeepsie, NY

2000

Professional Memberships

Association for Library and Information Science Education (ALISE)

American Library Association (ALA)

Public Library Association (PLA)

Map and Geography Round Table (MAGERT)

Florida Library Association (FLA)