Jisue Lee

School of Information
College of Communication and Information, Florida State University
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Research Interests

- Virtual Collaborative Information Behaviors
- Online Political Communication and Social Movements
- E-government and Citizen Participation
- Big Data and Social Media Data Analysis
- Broadband Use, Deployment, and Policy

Education

Doctoral Candidate in Library and Information Studies   8/2010 – Present
School of Library and Information Studies, Florida State University, Tallahassee, FL
  Supervisory Committee: Dr. Lorri Mon (chair), Dr. Gary Burnett, Dr. Chris Hinnant, Dr.
  Deana Rohlinger (university representative, Sociology). Advanced to candidacy 10/2013

Master of Art in Library and Information Science   2/2009
School of Library and Information Science, Yonsei University, Seoul, South Korea
  Thesis: A Study on the Structure and Characteristics of National Policy Knowledge
  Advised by Dr. Young-Mee Chung

Bachelor of Art in History   2/2002
College of Liberal Arts, Ewha Womans University, Seoul, South Korea

Research Experience

Research Assistant, Information Institute (II)   1/2014 – Present
  Florida State University, Tallahassee, FL
  Assessing Information Technology Educational Pathways that Promote
  Deployment and Use of Rural Broadband (NSF Project: No. 1304382)
  Participated in a research project (http://broadbandpathways.cci.fsu.edu) directed
  by Dr. Charles McClure. Collected and analyzed the current curricular at two
  local community colleges and requirements/skill sets of job posting
  advertisements provided by local employers in rural Florida. Developed a need
  assessment for both educators and employers and administered interviews and
  focus groups. Conducted quantitative and qualitative analyses by using text
  mining techniques and NVivo10 program and participated in writing manuscripts.

Research Assistant, Military Suicide Research Consortium   5/2012 – 12/2012
Florida State University, Tallahassee, FL
Military Suicide Research Consortium (MSRC) Project
Research funded through Defense Health Program and Military Operational
Medicine Research Program (MOMRP) at the U.S. Department of Defense.
Participated in research directed by Dr. Mon focusing on building a social media
campaign for MSRC (https://msrc.fsu.edu/). Designed and conducted a research
on effective methods of using social media channels in distributing and allocating
the information and resources in Consortium to core stakeholders of experts and
general users. Conducted social network analysis through using social network
analysis tools of NodeXL.

Research Collaborator, Information Institute (II)   1/2011 – 5/2011
Florida State University, Tallahassee, FL
**The North Florida Broadband Authority Ubiquitous Middle Mile Project:
Broadband Needs Assessment, Diagnostics, and Benchmarking of Selected
Anchor Institutions**
Participated in a research project directed by Dr. Charles McClure.
Drafted a comprehensive review on critical factors affecting broadband adoption
in rural America. Participated in analyzing survey data using cross-tabulation.

Professional Experience

Fulltime Internship/Researcher, Department of Records Management   4/2007 – 2/2008
The executive Office of the President of the Republic of Korea, Seoul, Korea
Preserved audio/video records of President's testimonies and schedules.
Managed electronic-based records through Presidential Records Management
System (P-RMS). Implemented migration, emulation and audits of electronic
records, digitized records, websites and servers. Participated in joint project
research with Carnegie Mellon University to evaluate P-RMS. Conducted
research on laws, strategies and practices of international and domestic records
management and Presidential Libraries.

Researcher/Investigator, Investigation Department   2/2005 – 12/2006
National Committee on Dong-Hak Peasant Revolution, Seoul, South Korea
Investigated participants' activities in the Dong-Hak Peasant Revolution through
written documents and oral testimonies. Conducted 100 on-site inspections,
interviewed 180 descendants and collected oral testimonies. Participated in the
overall record management process of compiling, classifying, organizing and
managing collected information and records for the use of business evidence and
academic reference materials.

Publications

Referred Journal Article

Lee, J., & Chung, Y. M. (2010). A study on the structures and characteristics of national policy knowledge. *Journal of Korean Society for Information Management, 41*(2), 1-30.

Referred Conference Papers

Burnett, G., **Lee, J.**, Hollister, J, M., & Skinner, J. (2014). Information Worlds: Boundaries and Intersections in Three Online Setting. Paper will be presented at Internet Research 15: Boundaries and Intersections (AoIR), October 23-25, 2014, Bangkok, Thailand.

Hinnant, C. C., **Lee, J**., & Mon, L. (2013). Designing Web-Based Systems for Quasi-governmental Organizations: Examining the Information Characteristics and Socio-Technical Factors of a Guardian Ad Litem Program. Paper presented at the paper session of Information and Communication Technology Impacts on Public and Non-Public Management: Outcomes, Participation, and Process at the 2013 Association of Public Policy Analysis and Management (APPAM) Conference, November 7-9, 2013, Washington D.C.

Lee, J., Ryu, H., Mon, L., & Park, S. J. (2013). Citizens' Use of Twitter in Political Information Sharing in South Korea. In W. Moen (Chair), *Proceedings of iConference 2013*, (pp. 351-365), University of North Texas, Forth Worth, TX, February 12-15, 2013. Champaign, IL: iSchools. doi: 10.9776/13210

Referred Book Chapter

Hinnant, C. C., **Lee, J.**, & Mon, L. (2013). Designing online information systems for volunteer-based court appointed special advocate organizations: The case of Florida Guardian ad Litem. Chapter 12. In S. Saeed & C. M. Reddick (Eds.), *Human Centered System Design for E-Governance*. Hershey, PA: IGI Global. doi: 10.4018/978-1-4666-3640-8.ch012

Refereed Conference Posters

Spears, L. I., **Lee, J**., Ambavarapu, C., & Mardis, M. (2014). Policy-driven Workforce Needs in Northwest Florida: IT/Broadband Job Competencies in Metro and Non-metro Areas. Poster will be presented at the 42nd Research Conference on Communication, Information, and Internet Policy (2014 TPRC), George Mason University, Arlington, VA, September 12-14, 2014.

Mon, L., & **Lee, J.** (2014). Twitter and the Virtual Branch: the Public Library and Social Space. In *Proceedings of iConference 2014,* (pp. 1043-1045), Humboldt-Universitat zu, Berlin, Germany, March 3-7, 2014. doi: 10.9776/14369
* This poster was chosen for the best poster award.

Spears, L. I., Mardis, M., Coleman, L., McClure, C., & **Lee, J.** (2014). Assessing Information Technology Educational Pathways that Promote Deployment and Use of Rural Broadband. *In Proceedings of iConference 2014,* (pp. 976-979), Humboldt-Universitat zu, Berlin, Germany, March 3-7, 2014. doi: 10.9776/14335

Koontz, C., Jue, D., Mon, L., & **Lee, J**. (2013). iMapLibraries: iMapIt meeting. IMLS National Forum Grant update presentation at American Libraries Association Annual Conference, Chicago, IL, June 28, 2013.

Lee, J., Lee, J. U., Jo, A., & Ryu, H. (2013). Information Sharing on Twitter: Re-tweeting about the "End-of-Life." Poster presented at the 20th IAGG World Congress of Gerontology and Geriatrics, Seoul, South Korea, June 23-27, 2013.

Nelson, R., Lee, J. U., **Lee, J**., & Jo, A. (2013). Does Voluntary Activity Affect Depression for Older Adults? Poster presented at the 20th IAGG World Congress of Gerontology and Geriatrics, Seoul, South Korea, June 23-27, 2013.

Spears, L., Ramos, N., & **Lee, J**. (2013). iMapLibraries: Mapping Opportunities for Lifelong Learning. In W. Moen (Chair), *Proceedings of iConference 2013,* (pp. 1106-1109), University of North Texas, Forth Worth, TX, February 12-15, 2013. Champaign, IL: iSchools. doi: 10.9776/13529

Lee, J., Hinnant, C. C., & Mon, L. (2012). The Adoption of Online Technology by Volunteer-based Organization: The Case of a State Guardian ad Litem Program. In Allard, S., & Connaway, L. (Eds.), *Proceedings of the 13th International Conference on Digital Government Research,* (pp. 282-284), College Park, MD, June 4-7, 2012. ACM Digital Library: Association for Computing Machinery. doi: 10.1145/2307729.2307786

Baeg, J. H., Lee, D. J., Choi, W., & **Lee, J.** (2012). The Impact of Public Library on Early Reading. In J.-E. Mai (Chair), *Proceedings of the iConference 2012,* (pp. 538-540), Toronto, Canada, February 7-10, 2012. New York, NY: ACM. doi: 10.1145/2132176.2132279

Unrefereed Poster

Lee, J., Ryu, H., & Mon, L. (2012). Re-Tweeting Political Messages in South Korea: Who Re-tweets What and Why? Presented to the College of Communication and Information Research Poster Competition, hosted at Florida State University, Tallahassee, FL, October 3, 2012. The 3rd place winner in School of Information.

Presentations

Refereed Panel

Mon, L., Hinnant, C. C., **Lee, J**., Nicholson, S., Richardson, J. V. (2014). Beyond the Classroom: Collaboration, Innovation & Sustaining Communities with Information

Studies. Panel presented at *the 2014 Association for Library Information Science Education (ALISE) Annual Conference*, Philadelphia, PA, February 21-24, 2014.

Referred Talk

Mon, L., & **Lee, J.** (2012). Informaiton Behavior and Information Seeking Research in New Virtual Environments. Lightening talk presentation given at *the 12th Annual Meeting of the American Society of Information Science & Technology (ASIST '12) SIG USE Research Symposium: Evolving and Emerging Research Methods in Information Behavior, Needs, Seeking, and Use*, Baltimore, MD, October 27, 2012.

Invited Talks

Lee, J. & Ryu, H. (2013). Talking Politics: Citizens' Most Shared Political Tweets over 2012 Presidential Debates in South Korea. Paper presented in *Research Roundtable on Qualitative Inquiry hosted by Hardee Center, College of Education, Florida State University*, Tallahassee, FL, April 18, 2013.

Lee, J., Hinnant, C. C., & Mon, L. (2012). The Adoption of Online Technology by Volunteer-based Organization: The Case of a Florida Guardian Ad Litem. Presented in *Research-in-progress presentation for doctoral pro-seminar, School of Information, Florida State University*, Tallahassee, FL, April 11, 2012.

Teaching Interests

- Research Methods
- Social Media Management and Analytics
- Social Network Analysis (SNA) and Visualization
- E-government Service Management
- Evaluation of LIS/IT Programs and Curricula

Teaching Experience

Teaching Assistant, School of Information   8/2010 – 12/2013
    Florida State University, Tallahassee, FL
    Provide timely and constructive feedback on graded assignments, prepare presentations/lectures, compile course materials, troubleshoot student issues, monitor discussion board threads, track attendance, and moderate virtual classroom sessions of Elluminate/Collaborate.

        Graduate Level:
- Social Media Management (LIS 5916; Curriculum Development)
- Government Information (LIS 5661)
- Introduction to Information Services (LIS 5603)
- Virtual Reference Environment (LIS 5916)

- Research Methods in Information Studies (LIS 5271)
- Management of Information Organization (LIS 5408)
- Human Resources Management for Information Professionals (LIS 5403)
- Web Development and Administration (LIS 5364)

Undergraduate Level:
- Social Media Management (LIS 4930)
- Perspectives on Information Technology (LIS 4708)
- Excel Spreadsheets for Business Environments (CGS 2518)

Invited Lectures

Lee, J. (2014). Social Media Data and Qualitative Analysis: How to Use NVivo 10. A guest lecture developed for a doctoral seminar course, *Advanced Qualitative Method. College of Policy and Leadership Studies, Florida State University*, Tallahassee, FL, March, 6, 2014.

Lee, J. (2011). E-government and Record Management Policy and Practice in South Korea. A class lecture developed for Master's level course, *Government Information. School of Information, Florida State University*, Tallahassee, FL, April 5, 2011.

Fellowships & Scholarships

Esther Maglathlin Doctoral Research Fellowship, CCI, Florida State University   8/2012
Florida Gubernatorial Fellows Program 2012-2013; Finalist   6/2012
College Teaching Fellowship, CCI, Florida State University   8/2010 – 12/2013

Awards & Honors

Academic Awards

The Best Poster Award, iConference 2014   3/2014
The Outstanding Teaching Assistant Award 2014, CCI   3/2014
Information Institute, Conference Travel Grant 2014   2/2014
Social Media Expo Student Team Travel Grant, iConference 2013   2/2013
3rd Place Winner at Research Day Doctoral Poster Competition, CCI   10/2012
First Year Award for Graduate Student, School of Information   11/2010
Hyo-Ryung Scholarship, Chung-Kwan-Sa Foundation, South Korea   9/2001
Ewha Jin Scholarship, Ewha Womans University, South Korea   8/2001

Professional Honors

Appreciation Plaque; The Executive Office of the President of the Republic of Korea, Seoul, South Korea   2/2008

Appreciation Plaque; Foundation of Dong-Hak Peasant Revolution Participants'
Descendants, Seoul, South Korea   12/2006

Professional Memberships

Association for Library Information Science Education (ALISE)
Association of Public Policy Analysis and Management (APPAM)
Korean Library Association (KLA)

Academic Service

Peer Reviewer for
Hawaii Conference on System Sciences (HICSS) 47
(Social Networking and Communities mini-tract papers)
iConference 2014 (posters)
International Conference on Digital Government Research (dg.o) 2014 (papers)

Community Service

Volunteer, 2012 Florida History Fair State Contest   4/30/2012
The Museum of Florida (MFH) and Florida Department of State, Tallahassee, FL
Volunteered as a building monitor and area coordinator for Documentary Judging
Section and kept participants in the lobby in order to facilitate the exhibition and
judging process.

Mentor, Make a Wish Foundation   11/2009 – 7/2010
Make a Wish Foundation, Seoul, Korea
Volunteered mentoring and developmental assistance for children with various
forms of cancer including leukemia.
Assisted in "Wish Fulfillment" as a means of providing children with hope for the
future and the will to live.

Sponsor/Mentor, The Seed Money Project   4/2007 – 12/2011
Ministry of Health and Welfare, Seoul, Korea
Supported the Ministry of Welfare in fundraising activities for children requiring
parental guidance and financial supports and attended annual meetings and
workshops.
Volunteered mentoring and communicated with sponsored children.

Mentor, After School Program   4/2000 – 6/2000
Peralta School District, Oakland, CA
Volunteered mentoring and developmental assistance for African American
elementary school children for the after-school program.