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December 1, 2003

**Network Performance Measures Task Group #6 – San Diego, CA
Friday, January 9, 2004, Noon – 4:00pm
San Diego Marriott Hotel (Room: Marriott Hall 6)**

A light lunch/social is planned from noon – 12:45pm
The Task Group will begin its meeting at 12:45

As with previous meetings, participants and presenters may wish to bring a 1-2 page status report summarizing issues, activities, concerns that may be of interest to others, as well as:

- Sample use reporting screens
- List of statistics you report or recently added
- Format(s) of reporting outputs and file structure
- URLs for publicly available information and examples
- Other information you think participants would find useful about your statistics and related activities.

We are expecting 45 attendees, so please bring enough copies for everyone!

AGENDA

There will be a Q&A throughout the discussions and presentation.

12:45 - 1:00 Welcome by Chuck McClure

- Schedule & Objectives of the meeting
- Update on last year's agenda items

1:00 - 1:30 Jeff Shim "Recent Trends in Usage Reports"

- Results from a comparison study of 20 vendor reports conducted in 2003

1:30 - 2:10 Vendor Panel

- Several vendor representatives (*Ebsco*, *Gale*, and *netLibrary*) will discuss the philosophy and rationale behind their usage/statistics reporting system
- The panel also discusses any support and training issues related to usage/statistics reports

2:10 - 2:30 John Bertot "Training needs for usage reports"

- Update on the development of statistics training modules being developed by the Institute as part of an IMLS grant
- Discuss collaboration possibilities with vendors to develop training modules for librarians to better access and utilize usage reports

2:30 - 2:45 Break

2:45 - 3:20 Open Discussion/Update

- Vendors, librarians, etc. talk about their own projects, initiatives or issues of interest
- 5 minutes maximum for each person with summary handouts

3:20 - 3:30 Agenda for Next Year

3:30 – 4:00 Wrap Up

The Information Institute would like to thank the following sponsors of the meeting:

